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MEDIA RELEASE

The Lines Company announces positive weekend load control change for its customers

The Lines Company (TLC) today announced a change for all weekend load control period calculations for its Standard User and Low Fixed Charge plans – which includes all residential customers.

With the change, should TLC's current pricing approach continue beyond April 2018, any peaks from weekend load control periods between 1 October 2016 and 30 September 2017 would not be part of these plan users' 2018 kilowatt (kW) load reset calculations.

"Late last year we began a review of the way in which we charge our customers. Through this process we received some very constructive feedback," says TLC Chief Executive, Sean Horgan, "And while this review is now in its final stages, there is an opportunity to implement some change immediately."

"One area of feedback was the challenge that people face when we load control during weekends and use this information for price calculations for the following year. I heard a number of examples where people made significant changes during weekends affecting both them and their families."

"The change to weekend load control is not a change to the overall pricing system and we may still need to load control during the weekend periods in order to manage the network," he said.

This one-off change covers weekend load control periods from 1 October 2016 to 30 September 2017. The capacity calculation is not affected by the weekend change. As always, we encourage customers to continue to manage their anytime maximum demand.

TLC does not expect to impose other charges on customers in relation to any revenue that may be lost as a result of this change.

Further information including some frequently asked questions (FAQs) is available on TLC's website www.thelinescompany.co.nz

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For more information contact:

Anne Beex, Communications Consultant

On behalf of The Lines Company

0275 898 455

