



Privacy Policy

1. Set out below is The Lines Company's internal process with regard to customer information in accordance with the Privacy Policy. We may change the content of our Privacy Policy at any time, and will ensure that the up to date version is published on our website. We will always reflect the current legislation in any changes to our Privacy Policy - www.privacy.org.nz/the-privacy-act-and-codes/privacy-act-and-codes-introduction

Terms of Service

2. Our Terms of Service stipulate that if we hold customer information it shall be in accordance with our Privacy Policy.

Privacy Policy

3. The Lines Company maintains a strict privacy policy. We collect, store and use the personal information that we receive in accordance with the Privacy Act 1993.
4. In terms of this act you may request to see or change any personal information which we hold about you. To do this please e-mail queries@thelines.co.nz specifying the information or changes that you require.
5. All personal information provided to The Lines Company will be treated in the strictest confidence.
6. Any keys held by us for the purpose of access to your meter and/or premises will be kept under strict controls with a locked key box and an access register.

Contact details

7. For more information about the process please contact The Lines Company's Privacy Officer. They can be contacted by telephone, email, fax, or by post via:

Telephone: 0800 367 546

Email: queries@thelines.co.nz Fax: 07 878 7024

Post: PO Box 281, Te Kuiti 3941

Office: 15 King Street East, Te Kuiti 3910